



About our insurance services



GLOBAL TRAVEL INSURANCE

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Amelia House, Crescent Road, Worthing, West Sussex, BN11 1RL

1 The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this information. Use this information to decide if our services are right for you.

2. Whose products do we offer?

We only offer products from a single insurance undertaking for Travel Insurance, the identity of which is detailed on the leaflet enclosed.

3. Which service will we provide you with?

We may ask some questions to narrow down the selection of Travel Insurance products that we will provide details on but you will not receive advice or recommendation from us. You will need to make your own choice about how to proceed.

4. What will you have to pay us for our services?

We will not charge a fee for arranging Travel Insurance products.

5. Who regulates us?

Global Travel Insurance Services Limited, Amelia House, Crescent Road, Worthing, West Sussex, BN11 1RL is authorised and regulated by the Financial Services Authority. Our FSA Register number is 305686.

Global Travel Insurance Services Ltd's permitted business is arranging non-investment insurance contracts for individuals and business.

You can check this on the FSA's Register by visiting the FSA website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6. What to do if you have a complaint

If you have a complaint about the sale of this insurance you must first write to the Managing Director of Global Travel Insurance Services Ltd at the address shown above.

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our financial obligations although this depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.